To learn more about Methodist University Hospital and the Neuro Critical Care Unit (NCCU), please visit us online at http://neuro.methodisthealth.org.

Our Virtual Welcome Center includes maps, photos, physician interviews and many other useful resources for patients and their families.
Patient Information

The Neuro Critical Care Unit (NCCU), located on the 4th floor of the Tower Wing at Methodist University Hospital, is a specialized unit dedicated to patients with neurological and neurosurgical conditions.

Patients in the NCCU are continuously monitored by heart and oxygen saturation monitors. Vital signs and neurological status are checked frequently, usually every hour for the first 24-48 hours, by our specially trained staff.

During your stay, you may notice a moderate amount of noise activity from the monitoring equipment, nurses and other patients. Bedside monitors, oxygen, ventilators and other equipment may be necessary parts of your medical care.

As a patient in the NCCU, you will wear a hospital gown. Due to limited space, only a few personal belongings should be brought to the hospital. Please bring personal items such as dentures, eyeglasses, shaving cream, lotion, comb or brush, toothbrush, denture cleaner and deodorant.

Visitor Information

Two family members are allowed at the bedside at any one time. Visitors may exchange places during the visit. Visiting hours are 30 minutes in length.

Visiting Times:
8:30 a.m.
12:30 p.m.
5:30 p.m.
8:30 p.m.

Visitors are discouraged from coming to the unit outside of the visiting times. The patients in the NCCU require frequent assessments and as much quite time as possible. Family members are not permitted to stay with a patient unless it is determined by the physician and clinical director as necessary for the care of the patient.

If you have any questions or would like to get patient updates between visiting periods, you may call the Critical Care Waiting Room at (901) 516-7893. You will be notified of any major changes in the patient’s condition as soon as possible.

Flowers and plants are not allowed in the NCCU; however, artificial flowers and plants, cards, small photographs and drawings are welcome.

If you or your family members have questions or concerns during your stay, please ask any member of our staff.

Support Services

We recognize that this is a stressful time for both the patient and the family. We will do all that is possible to lessen this stress for you, as well as provide the necessary care. Support systems for the patient and family include:

- The Critical Care Waiting Room is located on the first floor of the main hospital tower. This waiting room is provided for family members of patients in the critical care units. Due to limited space and for the comfort and safety of all visitors, the number of family members should be kept to a minimum. If you have any questions while in the waiting room, please contact the hostess, patient care coordinator (PCC) or charge nurse. To reach the Critical Care Waiting Room, call (901) 516-7893.

- Hospital Chaplains are available 24 hours a day to meet with you in the chapel or patient’s room. Chaplains can provide support and assistance for patients and their families. To speak with a chaplain, call (901) 516-7461.

- Patient Advocates are available to address concerns that are not of a medical nature. The patient advocate is available to help Monday through Friday from 8:00 a.m. to 4:30 p.m. To speak with the patient advocate, press “0” on the hospital phone or call (901) 516-8000.

Personal Notes

Room Number: ___________________________

Doctors

Clinical Director

Patient Care Coordinator